



IT SYSTEMS TECHNICIAN & AI FOUNDATION

FULL-TIME 2027
Weekday classes

STARTS 15 FEBRUARY

**Textbooks & study material
are included in course fees**

Overview

After completing the one-year full-time Information Technology Support Technician (ITST) study programme at Unigrad College (or equivalent), students may continue with the **Information Technology Systems Technician & AI Foundation (ITSAI)** study programme.

This study programme aims to help students develop the ability to manage systems, apply essential security practices, protect data responsibly and understand the role of AI in modern digital workplaces.

It also strengthens students' capacity to produce clear technical reports, organise data into simple dashboards and deliver structured presentations using professional business software tools.

Who is the ICDL?

The International Certificate of Digital Literacy (ICDL) is a globally recognised qualification held by over three million people. It certifies essential computer skills and sets international standards for digital competence, offered in more than 100 countries through over 20,000 test centres.

Full-time course duration

1 year of full-time weekday classes.

Subjects

- Data Protection*
- AI Essentials*
- Fundamentals of Linux CLI for IT Support
- Cyber Security Administration
- Advanced MS Office*:
 - Documents
 - Spreadsheets
 - Presentations

** Examined and internationally certified by the ICDL*

Admission requirements

Unigrad College study programme in Information Technology Support Technician (ITST) or equivalent.

Fees and study material (full-time)

Fees include textbooks and ICDL fees.

Course fees can be paid either in full or in convenient monthly instalments. Speak to a Unigrad Career Consultant for detailed information on fees and payment options. Unigrad College also partners with Student Hero and Capitec to offer funding solutions, visit

<https://www.unigradcollege.co.za/funding-options/> to learn more.

CAREER OPPORTUNITIES

Associate Cybersecurity Analyst



Monitoring networks and analyzing security threats.

Data Protection Administrator



Managing data privacy and compliance policies.

Data Handling & Policy Support Officer



Ensuring proper data handling procedures.

Linux Hosting Support Technician



Providing technical support for Linux servers.

AI Support Administrator



Assisting with AI systems and applications.

Digital Workplace Support Specialist



Supporting collaboration tools and remote work.

Certification on successful completion of studies

Students write various internal as well as international exams. Students who successfully complete their studies graduate with the following:

International Certification in Digital Literacy (ICDL):

- Artificial Intelligence (AI) Essentials
- Data Protection
- Advanced Microsoft:
 - Documents (Word)
 - Spreadsheets (Excel)
 - Presentation Design (PowerPoint)



Unigrad College Learning Programme Certificate:

- Information Technology Systems Technician and AI Foundation

Unigrad College Short Learning Programme Certificates:

- Fundamentals of Linux CLI for IT Support
- Cyber Security Administration



Accreditation

Unigrad (Pty) Ltd is accredited by the Quality Council for Trades and Occupations (QCTO) NATED/14/0054. The college is a registered examination centre with the Department of Higher Education and Training (DHET No: 699990686). Unigrad College is an ICDL Accredited Test Centre.

What are Learning and Short Learning Programmes?

Today's dynamic world demands a wide range of practical skills and abilities. At Unigrad College, our Learning Programmes (LPs) and Short Learning Programmes (SLPs) are designed to get you job-ready with hands-on, industry-relevant training. LPs bring subjects together into a full year of study, and when you finish, you'll receive a Learning Programme Certificate to showcase your achievement. SLPs are focused courses that give you quick, targeted skills for individuals seeking employment, career advancement or entrepreneurs who are just starting out or wanting to expand their skill set. Whilst LPs and SLPs are non-credit bearing, such as those appearing on the NQF and registered with SAQA, their key benefit is that they provide practical, industry-focused learning that helps students grow their knowledge quickly and effectively.

Disclaimer

The information contained in this fact sheet is accurate at the time of printing. However, factors beyond the control of Unigrad (such as environmental, regulatory or technical changes) may cause the contents of this fact sheet, or of the programme to change. In the event of any such change, Unigrad will formally notify current students. All possible measures will be taken to minimise inconvenience to students.

I _____ (student/legal guardian), hereby acknowledge that I understand the information stated in this document and fully comprehend the specifics explained above pertaining to this programme.

Date: _____ Student/legal guardian signature: _____



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